



MANDOLAY

One Unique Hotel
Infinite Possibilities

Book your Festive Party Season 2024 Event

Please contact our Events team for availability and individual requirements **before** completing

01483 30 30 30
events@mandolay.com

PLEASE COMPLETE THE FOLLOWING DETAILS FOR YOUR GROUP.
YOUR SIGNATURE DENOTES YOUR AGREEMENT WITH OUR BOOKING CONDITIONS.
THIS FORM MUST BE RETURNED NO LATER THAN 4 WEEKS PRIOR TO YOUR EVENT DATE.

NAME OF GROUP

POINT OF CONTACT FOR BOOKING

TELEPHONE

EMAIL

NUMBER IN PARTY

EVENT DATE FESTIVE LUNCH (PLATED)

Dietary requirements required 4 weeks prior

EVENT DATE FESTIVE SHARED PARTY (BUFFET)

Dietary requirements required 4 weeks prior

EVENT DATE CHRISTMAS GALA (PLATED)

Menu selections and dietary requirements required 4 weeks prior

DRINKS PACKAGES QUANTITY

BUBBLES

BEER

WINE + BUBBLE

OPTIONAL DRINKS

MIXER

DRINK TOKENS

I understand that it is my responsibility to ensure full payment is sent to the Mandolay Hotel no later than 4 weeks prior to the event. I agree with the terms and conditions:

SIGNED

DATE

ORGANISER'S NAME (PRINT)

PLEASE NOTE! Bookings are not confirmed until deposits have been received

Payment by Bank Transfer Mandolay Hotel

Account Number 06422063 Sort Code 18-00-02 Ref Group Booking Name | Contact Name

Payment by Card Please contact Sales and Events on 01483 30 30 30 option 3 or email events@guildford.com to receive a payment link

BOOKING CONDITIONS

A non-refundable deposit of £10.00 per person is required when booking a Shared Festive Party and Christmas Gala. The remaining balance must be paid at least 4 weeks before the event; final numbers must be given at this stage.

The Hotel cannot take responsibility for chasing late payments and whilst every effort will be made to contact organisers it may be assumed that the booking has been cancelled.

Deposits are not refundable or transferable.

The Hotel reserves the right to change the programme or menu at any time without prior notice. All information is correct at time of going to print.

CANCELLATIONS

For cancellations made 4 weeks or more before the event a full refund will be given less the £10.00 per person deposit paid. No refund will be given for cancellations within 4 weeks of the event.

You can add to your booking at any time (subject to availability), but if you need to reduce numbers, cancellation will fall within the terms highlighted in the booking conditions and your deposit cannot be transferred to cover food, drinks, accommodation or any other services offered at the Hotel.

COVID

Christmas and New Year packages must be prepaid in advance and are non-refundable at the time of booking unless HM Government advice is given where the event or hotel cannot accommodate the booking.

If an unexpected event (act of God, global pandemic or HM Government restrictions) causes the Hotel to be unable to offer all services booked, you will receive a full refund. A partial refund may be offered if the hotel can only offer limited services due to HM Government guidelines. You will also be offered a date change where possible if required. If you need to cancel the event, for personal or other reasons standard cancellation terms will apply as per your Christmas contract. All deposits are non-refundable.

TABLES

Every effort will be made to accommodate specific seating requests, but guarantees are not possible.

The hotel offers Round Tables up to 10 people or Long Tables up to 15 people. Minimum table seating of 2 people can be offered.

We reserve the right to amend or cancel any joiner party dates, NYE celebrations should numbers shortfall or any circumstances outside of our control arise that may affect our deliverability. Should such unique circumstances occur we will endeavour to find a suitable alternative if available or where necessary provide a full refund.

We reserve the right to change the specific room location of an event, if necessary, while still providing the menu and entertainment listed.

ENTERTAINMENT AND BAR CLOSING TIMES

Timings Arrival, seating and buffet times are fixed, so please ensure you arrive in good time so as not to inconvenience other guests. Also please see specific itineraries for appropriate timings.

Monday to Saturday Bar and Music to 1:00am

The Hotel reserves the right to alter these times at their discretion.

SMOKING POLICY

It is against the law to smoke in a public building.

DAMAGE

The customer shall be liable for any damage caused to the Hotel, or any furnishings, utensils or equipment therein by the negligent or wilful act or default of the customer or any guest or employee of his and shall pay to the Hotel on demand the amount required to make good or remedy such damage, including compensation for loss of business whilst such damage is being repaired.

PERSONAL PROPERTY

The Hotel shall not be liable for the loss of or any damage to the property of the customer or any guest suffered or incurred whilst on the Hotels premises, save insofar as the same may have been caused by the default of the Hotel, its servant or agents. In particular, it is to be noted that the cloakroom areas provided for the customers and guest are not under the constant supervision of the Hotel and that any property deposited therein is left there at the sole risk of the owners.

PRIVACY POLICY

The Mandolay Hotel take the confidentiality and protection of your data very seriously, for a full version of our [Privacy Policy](#) please visit our website mandolay.com



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